Website Terms of Use

Rules for accessing and using the GTE website, online content, forms, customer portals and linked services.

Legal entity	Green Triangle Electronics Pty Ltd
ABN	43 008 187 497
Effective date	1st July 2026
Applies to	Visitors, customers and other users who access or use the GTE website, online forms, customer portals or linked online services.
Contact	(08) 8724 2222 | policies@gte.com.au | gte.com.au

About this policy

These Website Terms of Use apply to your access to and use of the website operated by Green Triangle Electronics Pty Ltd. By accessing or using this website, you agree to these terms. If you do not agree with them, you should not use the website.

1. About GTE

Green Triangle Electronics Pty Ltd, provides telecommunications, information technology, cloud, cybersecurity, backup, managed services, equipment and related products and services.
References in these terms to "GTE", "we", "us" or "our" mean Green Triangle Electronics Pty Ltd.

2. Purpose of this website

This website provides general information about GTE, our products, services, policies and contact methods.
Unless expressly stated otherwise, information on this website:

- is provided for general information only;
- is not professional, legal, financial, technical or security advice;
- does not constitute a binding offer by GTE;
- does not guarantee that a product or service is available at a particular location;
- does not form part of a customer contract; and
- should not be relied on as a substitute for advice appropriate to your circumstances.

You should contact GTE if you require confirmation that a product or service is suitable or available for your requirements.

3. Products and services

Product and service descriptions, features, specifications, speeds, coverage, availability, pricing and other information may change.
Telecommunications services may be subject to:

- service qualification;
- network and technology availability;
- coverage;
- installation requirements;
- credit approval;
- wholesale-provider approval;
- equipment compatibility;
- applicable Critical Information Summaries;
- service-specific terms; and
- other technical or commercial conditions.

Internet speeds and service performance may be affected by access technology, network conditions, congestion, customer equipment, internal cabling, Wi-Fi performance, the number of users and other factors.
Unless GTE expressly confirms otherwise in writing, information displayed on the website does not guarantee that a particular speed, service level, restoration time, feature or outcome will be achieved.

4. Prices and quotations

Unless stated otherwise:

- prices shown on the website are in Australian dollars;
- prices intended for consumers include GST;
- business or wholesale prices may be displayed exclusive of GST where this is clearly stated;

- delivery, installation, activation, equipment and other charges may apply; and
- prices are subject to confirmation when an order is placed.

A request for information, quotation, service qualification or order does not require GTE to supply a product or service.
A quotation is subject to its stated validity period, assumptions, exclusions and conditions. An order is not accepted until GTE confirms its acceptance.
If information or pricing is displayed incorrectly due to an error, GTE may correct the error and give you the opportunity to proceed on the corrected basis or withdraw your request.
Nothing in this section limits any right or remedy that cannot lawfully be excluded.

5. Customer contracts and service terms

These Website Terms of Use govern use of this website only.
The purchase or supply of a GTE product or service may also be governed by documents such as:

- an order form;
- quotation or proposal;
- Critical Information Summary;
- Telecommunications Customer Terms and Conditions;
- service agreement or service schedule;
- Acceptable Use Policy;
- Fair Use Policy;
- equipment terms;
- support or service-level schedule; and
- other terms disclosed before the order is accepted.

Those documents form the customer agreement for the relevant product or service.
If there is an inconsistency between these Website Terms of Use and the terms of an accepted customer agreement, the customer agreement will apply to the extent of the inconsistency.

6. Online enquiries and applications

Submitting an enquiry, contact form, service request or application through this website does not guarantee:

- acceptance of an order;
- availability of a product or service;
- approval of credit;
- an installation or activation date; or
- that GTE will enter into an agreement with you.

You are responsible for ensuring that information you provide is accurate, complete and current.
You must be authorised to submit information, place an order or request changes on behalf of another person or organisation.
Please do not send passwords, payment-card details or unnecessary sensitive information through a general website contact form or ordinary email.

7. Permitted use

You may use this website for lawful personal or business purposes, including obtaining information about GTE and contacting us about our products and services.
You must not:

- use the website for an unlawful, fraudulent or malicious purpose;
- interfere with the operation, security or availability of the website;
- attempt to gain unauthorised access to the website, accounts, systems or data;
- introduce malware, malicious code or harmful material;
- scan, probe or test the website for vulnerabilities without written permission;
- impersonate another person or misrepresent your authority;
- submit false, misleading, defamatory or unlawful content;
- scrape, harvest or collect information using automated means without permission;
- use the website in a way that infringes another person's rights;
- reproduce or commercially exploit website content without permission; or
- attempt to bypass a security or access-control measure.

GTE may restrict or block access to the website where reasonably necessary to protect the website, its users, GTE systems or other persons.

8. Accounts and passwords

Where the website provides access to an online account, portal or secure area, you are responsible for:

- protecting your username, password and authentication methods;
- ensuring only authorised persons access the account;

- promptly notifying GTE of suspected unauthorised access; and
- keeping your contact and account information current.

Additional terms may apply to a particular customer portal, support platform or online service.
You must not access another person's or organisation's account without proper authority.

9. Intellectual property

Unless otherwise stated, the website and its contents are owned by or licensed to GTE.
This includes:

- text;
- graphics;
- photographs;
- videos;
- logos;
- trademarks;
- icons;
- page layouts;
- documents;
- software; and
- website design.

You may view, download or print website content for your own personal or internal business use.
You must not reproduce, modify, distribute, publish, sell, licence, display or commercially exploit website content without GTE's prior written permission, except where permitted by law.
Third-party names, logos and trademarks remain the property of their respective owners. Their appearance on this website does not transfer any rights to you.

10. Material submitted to GTE

When you submit information or material through the website, you confirm that:

- the information is accurate to the best of your knowledge;
- you have authority to provide it;
- its submission does not infringe another person's rights; and
- it is not unlawful, harmful, misleading or malicious.

GTE may use information you submit for the purpose for which it was provided and as otherwise described in our Privacy Policy.
Submitting an idea, suggestion or feedback does not require GTE to adopt, develop or compensate you for that material.
This section does not transfer ownership of your personal information or confidential customer information to GTE.

11. Third-party websites and services

This website may contain links to websites, platforms, documents or services operated by third parties.
These links are provided for convenience and do not necessarily mean that GTE:

- controls the third-party service;
- endorses all its content;
- guarantees its availability, accuracy or security; or
- accepts responsibility for its privacy or business practices.

Third-party websites and services are governed by their own terms and privacy practices. You should review those terms before using them.

12. Privacy

GTE handles personal information in accordance with its Privacy Policy and applicable privacy and telecommunications laws.
When you use the website, GTE or its service providers may collect information such as:

- contact-form information;
- device and browser information;
- IP address;
- website activity;
- cookies and similar technology; and
- information required to respond to an enquiry or provide a service.

For more information, please read the **GTE Privacy Policy**.

13. Website availability and security

GTE takes reasonable steps to maintain the security and availability of the website. However, GTE does not guarantee that the website will always be:

- available;

- uninterrupted;
- error-free;
- current;
- compatible with every device or browser; or
- free from harmful code or security vulnerabilities.

The website may be unavailable due to maintenance, technical faults, telecommunications failures, cyber incidents or circumstances outside GTE's reasonable control.
You are responsible for maintaining appropriate security controls, backups, software updates and malware protection on the devices you use to access the website.
The website must not be used as the sole method of reporting an emergency, urgent safety concern or critical service fault.

14. Accuracy of website information

GTE takes reasonable steps to keep website information accurate and current. However, information may occasionally contain errors, omissions or outdated material.
GTE may correct, update, remove or replace website content at any time.
You should confirm important information directly with GTE before making a decision or incurring costs based on website content.

15. Consumer rights

Nothing in these Website Terms of Use excludes, restricts or modifies any right, guarantee, condition, warranty or remedy that cannot lawfully be excluded, restricted or modified, including rights under the Australian Consumer Law.
Where a guarantee, condition or warranty is implied by law and cannot be excluded, these terms apply subject to that guarantee, condition or warranty.

16. Liability

To the extent permitted by law, GTE is not liable for loss arising solely from:

- your unlawful or unauthorised use of the website;
- your reliance on general website information without obtaining confirmation relevant to your circumstances;
- your failure to protect your device, account credentials or authentication methods;
- a third-party website, service or platform not controlled by GTE; or
- events outside GTE's reasonable control.

To the extent permitted by law, GTE is not liable for indirect or consequential loss arising from use of the website, including loss of profit, revenue, opportunity, goodwill or data.
These limitations do not apply to the extent that loss was caused by GTE's negligence, wilful misconduct or breach of a right or guarantee that cannot legally be excluded.

17. Changes to these terms

GTE may update these Website Terms of Use from time to time.
The current version will be published on the website with its effective date. Changes apply from the date the revised terms are published.
Changes to these Website Terms of Use do not automatically vary an existing customer agreement. Any variation to a customer agreement will be handled in accordance with that agreement and applicable law.

18. Governing law

These Website Terms of Use are governed by the laws of South Australia and applicable Commonwealth laws.
You submit to the non-exclusive jurisdiction of the courts of South Australia and courts entitled to hear appeals from those courts.

19. Severability

If a provision of these terms is found to be invalid, unlawful or unenforceable, that provision will be read down to the extent necessary.
If it cannot be read down, it will be severed without affecting the remaining provisions.

20. Contact GTE

Questions about these Website Terms of Use may be directed to:

Green Triangle Electronics
169-171 Commercial Street West
Mount Gambier, S.A 5290
Postal address: P.O. Box 2548
Telephone: 08 87242222
Email: policies@gte.com.au
Website: https://www.gte.com.au